

General Terms and Conditions

1. Unless otherwise specified, the offers apply to principal and supplementary cardholders ("Cardholders") of Citibank I.T VISA Card issued by Citibank (Hong Kong) Limited ("Citibank") ("Eligible Cards").
2. Availability of the offer is subject to tickets availability, account status checking and final acceptance by Citibank and the respective merchants absolute discretion. Otherwise, the booking will be cancelled without prior notice.
3. Tickets purchased or issued cannot be cancelled, refunded and/or altered.
4. Offers cannot be used in conjunction with other promotional offers or exchanged for cash.
5. Any transaction that is found fraudulent, un-posted, eventually cancelled/returned will result in forfeiture of a cardholder's eligibility to participate in the Promotions. Citibank further reserves the right to charge the equivalent value of the Ticket redemption/ ordering and debit from the card account directly without prior notice and/or take legal action in such instances.
6. Citibank shall not be responsible for any matters in relation to the related products or services. The respective merchant is solely responsible for all obligations and liabilities relating to such products or services and all auxiliary services.
7. Citibank and the respective merchants reserve the right to amend the terms and conditions without prior notice.
8. All matters and disputes are subject to the final decision of Citibank and the respective merchant.
9. In the event of any discrepancy between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Terms and Conditions of the 5th Summer International Film Festival ("SIFF")

10. The offers include:
 - A. Priority Booking Service ("Priority Booking")
 - i. Priority Booking is applicable to the holders of Eligible Cards during July 23, 2010 (10:00 a.m.) – July 25, 2010 (10:00 p.m.) via SIFF official website (<http://www.hkiff.org>)
 - B. 10% Ticket Discount
 - i. Holders of Eligible Cards can entitle to 10% discount for tickets purchased during July 26, 2010 – September 13, 2010 via all Urbtix Counters.
 - ii. 10% discount is only applicable to the full-priced ticket price.
11. Cardholders are required to settle payment with Eligible Cards for the total amount of tickets purchased, service charge and postage fee (if any) to enjoy these offers.
12. During the Priority Booking period, upon the successful ticket(s) purchase, cardholder should pay HK\$6.5 handling fee per ticket purchased. Maximum capture per transaction is HK\$30 for Priority Booking. Please refer to the promotion materials of SIFF for other terms and conditions of ticket purchase.
13. Cardholders who enjoy Priority Booking may choose to collect tickets at Cityline Outlets or Ticket Dispensing Machine at Hong Kong Cultural Centre from the third day after the transaction is completed. Cardholders may pay an extra handling fee of HK\$25 for the local courier delivery service (approximate 7 working days).
14. Tickets are available while stocks last. Maximum of 4 tickets for each show and a maximum total of 40 tickets can be purchased in each transaction.
15. There will be free seating on a first-come, first-served basis for all screenings.
16. If Cardholders request tickets by postal mail and do not receive tickets 7 working days after the transaction, please report to CityLine (Hong Kong) Limited at 3761 6622. In case of lost tickets, Citibank will not take any liability and no refund can be arranged.

The events are organized by the SIFF Society while the booking service of the events is provided by CityLine (Hong Kong) Limited. The respective merchant is solely responsible for all obligations and liabilities relating to such products or services and all auxiliary services.